Digital Inclusion: an integrated approach to digitisation, inclusion, integration and circular economy.
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technology accessible to everybody in Luxembourg (a status founded in 2016, which has the goal to make information Europe is supporting Digital Inclusion, a non profit organization: Digital-Inclusion.lu
Story: how did it start

Association sans but lucratif ‘Digital Inclusion’ founded in February 2016

• Founded as interdisciplinary project with sociologists Anna Szymanska, Isabelle Mousset and IT engineer Patrick de la Hamette, as a social and participative citizen project
• The association’s goals were defined:

  A. Making information technology accessible to everybody
  B. Promoting social inclusion through digital technology
  C. Taking action for the environment

Social and Participative Citizen Project
2018: The People at DI

Consul d'Administration

* gender parity
* social employment
* interdisciplinarity
* diversity

Employees, July 2019

2018

Conseil d'Administration,

Computer re-use

2018

Volunteers BBQ, July

Computer re-use

Digital-Inclusion.lu
Funding partners, various

City of Luxembourg: Rental Grant 2019/2021

Ministry of Family, Integration and the Greater Region: Fall 2019: all activities except education; 2018-2019: 2 employments; Oeuvre Grande-Duchesse Charlotte, ‘Yes We Care’;

Ministry of Labour & European Social fund: Education program, 2018-2019, 5 employments.

Participative computer social re-use workshops

- Computers are donated by individuals, companies and public institutions
- Private data is erased, computer is checked/repaired. Linux/Windows/Mac OS installed
- Work is done by volunteers, both locals and refugees, mostly with technical background

1600 computers recycled (Nov. 2018)

Workshops promote social inclusion, education and empowerment for people without work
Computers are donated by individuals, companies and public institutions

social re-use „workshops Particiipative computer
Re-Use: Social Distribution

Eligible are people living in Luxembourg who cannot afford a computer.

Beneficiaries receive complete computers (wifi, Arabic/Farsi keyboard add-on, peripherals).

Social Projects and Refugee residences can also apply.

Owners of ‘carte de l’office social’ and refugees can apply.

Interview with beneficiaries: socio-economic background and digital needs.

Socio Projects and Refugee residences can apply.

Computers promote empowerment, education, integration and employability of the beneficiaries.

Eligible are people living in Luxembourg who cannot afford a computer.
Smartphone Re-Use Project

October 2018: launch of ‘mobile bag’, in cooperation with Caritas Luxembourg

source: 2017, BitKom, Bundesverband für IT(…), Germany
IT Classes

- Literacy / basic office skills, media competences - complementary to existing offers

- 8 languages: English, French, Arabic, Luxembourgish, Farsi (to come)

- Pluri-lingual classes

- Classes in refugee residences

IT Classes: Literacy / basic office skills,