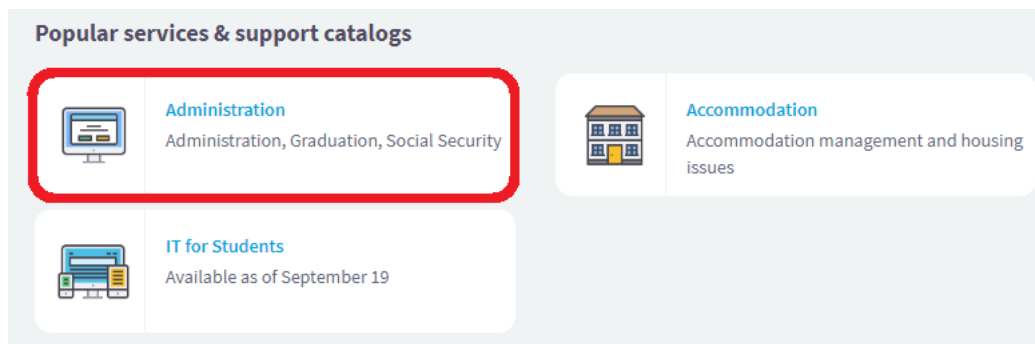


# Student Service Portal

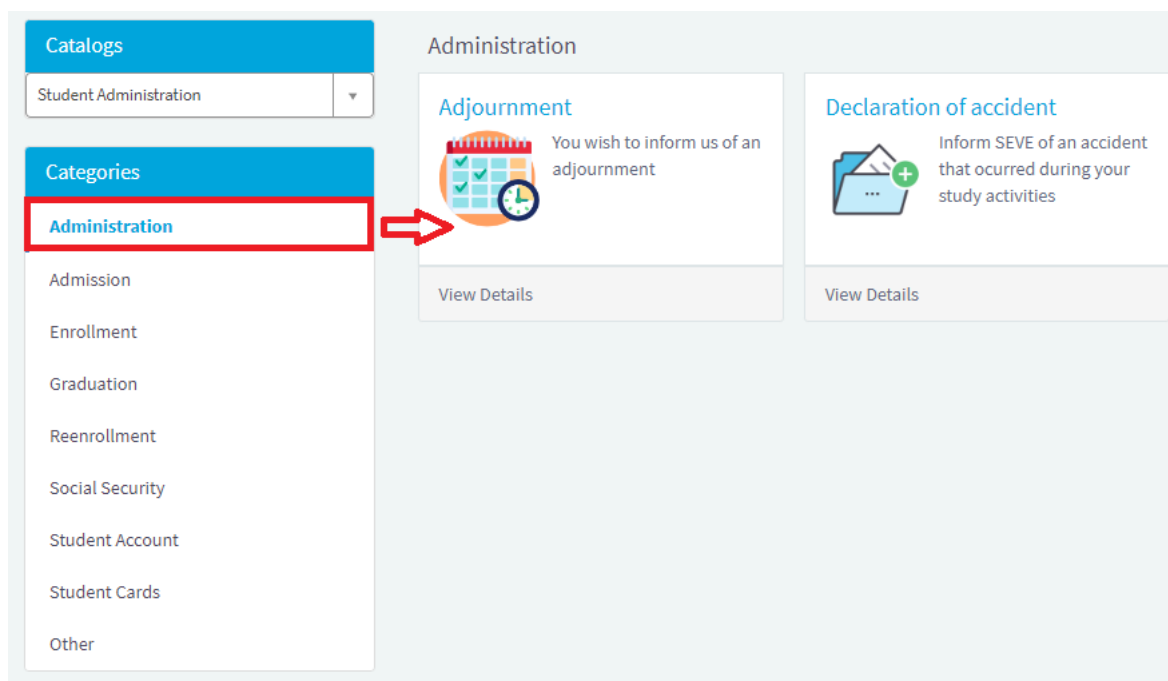
## SEVE (Student Administration)

As of December 19<sup>th</sup> 2022, SEVE Admission and SEVE Accommodation will no longer be reachable by email. To contact the service, you will need to enter the following address and **log in** with **your Student ID** and respective **password**:

- <https://service.uni.lu/spp>



1. After selecting the correct catalog, you will see the different categories and can select your request from the existing articles:




2. Identify your need and click the article
3. Fill in the form

## Issue - Password Reset

Request to investigate an error message during a student account password reset.

Submit a request for information on how to reset a student password.



\* Requested for

What is the error message you are encountering?

\* Please describe your request

Please attach a printscreen of your issue

Required information

4. Your request will be taken in by our team and answered within the best delays
5. You will be informed of any reply to your request by email on your university student inbox
6. You can access your open requests and add complementary information at any time by clicking "My tickets" on the top-right menu: